

United States Postal Service®

INDUSTRY ALERT

January 7, 2019

Vice President, Area Operations, Great Lakes Area - Erica Brix

The Postmaster General and Chief Executive Officer, Megan J. Brennan, announced on January 4, Erica Brix as Vice President, Area Operations, Great Lakes Area.

Excerpts from Megan's statement are included below.

For the past year, Erica has served in this role on an acting basis and demonstrated excellent leadership, a commitment to customers and employees, and delivered strong results. She led major safety initiatives that resulted in an 8.5 percent reduction in total accidents.

Erica will lead a workforce of more than 77,000 employees, with responsibility for all aspects of operations, marketing, and customer engagement. The Great Lakes Area serves more than 36 million customers across five states and has an operating budget of more than \$7 billion.

She was previously the Western Area Manager, Operations Support, and oversaw mail processing and distribution, customer service, and administrative operations. A postal manager for over 30 years, she has held a number of positions of increasing responsibility including Senior Plant Manager, Northland District, with a responsibility for 11 plant facilities and Acting District Manager in Portland, Oregon.

A graduate of the Postal Service's Advanced Leadership Program, she is also Lean Six Sigma Green Belt Certified. Erica holds a bachelor of science degree in business management from Metropolitan University.

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